

Consumer Sentinel Complaint Statistics and Trends for Mississippi

January 1 - December 31, 2001

Total Number of Fraud and Identity Theft Complaints from Mississippi Consumers = **1158**



Fraud Complaints from Mississippi Consumers = 696

Top Fraud Complaint Categories for Mississippi Consumers

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	98	14%
2	Advance-Fee Loans and Credit Protection/Repair	86	12%
3	Prizes/Sweepstakes and Lotteries	84	12%
4	Shop-at-Home/Catalog Sales	66	9%
5	Internet Services and Computer Complaints	53	8%

Top Fraud Complaint Categories Against Mississippi Companies

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	64	45%
2	Shop-at-Home/Catalog Sales	22	15%
3	Internet Services and Computer Complaints	9	6%
4	Business Opps and Work-at-Home Plans	8	6%
5	Health Care	6	4%

Amount Paid Reported by Mississippi Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid Reported**
696	\$478,355	551	79%	\$868

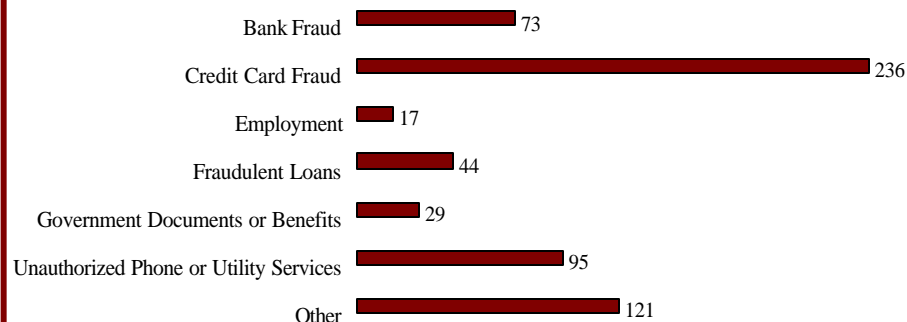
*Percentage is based upon the total number of fraud complaints from Mississippi consumers and the total number of fraud complaints against Mississippi companies, respectively.

**Average amount paid is based upon the total number of fraud complaints where amount paid was reported by Mississippi consumers.



Identity Theft Victims in Mississippi = 462

Complaints by Identity Theft Type¹



¹ Note: Many identity theft victims experience more than one type of identity theft. These figures represent the number of identity theft complaints by type, NOT the number of identity theft victims.

Top Identity Theft Victim Locations

Victim City	No. of Complaints
Jackson	44
Biloxi	20
Gulfport	20
Hattiesburg	14
Ridgeland	11
Southaven	11